Diploma of Community Services

CHC52015

This qualification reflects the role of community services, case management and social housing workers involved in the managing, co-ordinating and/or delivering of person-centred services to individuals, groups and communities.

At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and/or case management, program coordination or the development of new business opportunities.

Occupational titles may include:

- **Community Development Officer**
- **Community Services Worker**
- **Case Coordinator/Worker/Manager**
- **Alcohol and Other Drug Support Worker**
- **Youth Support Worker**
- **Program Coordinator/Manager**
- **Welfare Worker**

COURSE REQUIREMENTS:

DOMESTIC STUDENTS

Training and assessments are conducted in English. A pre training intake interview will be conducted and each learner will undertake a Language, Literacy and Numeracy Assessment.
There are no pre-requisites or any other training package entry requirement to enrol in this course.

INTERNATIONAL

English requirements:

- must have an IELTS score of 5.5 or
- must have a TOEFL iBT score of 46 or
- must have a PTE Academic score of 42 or
- must have a Cambridge English Advanced (CAE) score of 162 or
- must have an OET score of B for each component
- Completed year 11or equivalent

TRAINING DELIVERY:

Classroom delivery: Face to face training and Practical Placement.
Please note that the assessment methods for this course includes Theory component and mandatory practical placement component of 120 hours. You must complete placement hours to be able to achieve the competency in the units and successfully complete the course
Virtual Classroom Delivery: Theory delivery via zoom & Face to Face practicals as required in the qualification

DURATION:

- Domestic: 78 weeks

- International: 78 weeks

Domestic students: ☎ 13 13 89
International students: 🎧 +61 3 9450 0500

Please see over for Units of Study

Units of Study

UNITS OF STUDY

Students will need to complete 16 Units of Competency, consisting of: 8 Core and 8 Electives
(NB: Elective units will be selected for delivery by ETEA and are subject to change to meet client and industry requirements)

CORE UNITS	
CHCCCS007	Develop and implement service programs
CHCCOM003	Develop workplace communication strategies
CHCDEV002	Analyse impacts of sociological factors on clients in community work and service
CHCDIV003	Manage and promote diversity
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS004	Manage workplace health and safety
ELECTIVE	
CHCCCS004	Assess co-existing needs
CHCGRP002	Plan and conduct group activities
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCAOD004	Assess needs of clients with alcohol and other drug issues
CHCYTH001	Engage respectfully with young people
CHCCSL001	Establish and confirm the counselling relationship
CHCCCS019	Recognize and respond to crisis situations
CHCMHS001	Work with people with mental health issues

RECOGNITION OF PRIOR LEARNING AND/OR CREDIT TRANSFER

You can apply to recognise your prior learning, work experience and course work towards this qualification.

Detailed information is available on the ETEA website **www.etea.edu.au**

FURTHER INFORMATION

For further information, including student pre-engagement information, entry requirements, course duration, assessment methods, how to enrol, RPL, Credit Transfer, pathways etc. please visit our website at **www.etea.edu.au**

GOVERNMENT FUNDING:

You may be able to access government funding if you meet the eligibility criteria.

To check if you are eligible visit **www.etea.edu.au**

NATIONALLY RECOGNISED TRAINING

FURTHER INFORMATION
Visit our website or contact your closest office for further information.

www.etea.edu.au

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