

Certificate IV in Community Services CHC42015



This qualification reflects the role of community service workers who design and deliver person-centred services to individuals and/or groups. Workers may provide support, advocacy or interventions to individual clients, groups or communities across a range of services.

At this level, workers may be autonomous with limited responsibility within established parameters and may be required to supervise and lead other workers in projects or teams. Work may take place in a range of community service, case work or case management contexts.

Occupational title may include:

- | | |
|------------------------------------|---------------------------|
| < Community services worker | < Outreach officer |
| < Domestic violence worker | < Support worker |
| < Family support worker | < Welfare worker |

COURSE REQUIREMENTS:

DOMESTIC STUDENTS

Training and assessments are conducted in English. A pre training intake interview will be conducted and each learner will undertake a Language, Literacy and Numeracy Assessment.

There are no pre-requisites or any other training package entry requirement to enrol in this course.

INTERNATIONAL

English requirements:

- must have an IELTS score of 5.5 or
- must have a TOEFL iBT score of 46 or
- must have a PTE Academic score of 42 or
- must have a Cambridge English Advanced (CAE) score of 162 or
- must have an OET score of B for each component
- Completed year 11 or equivalent

TRAINING DELIVERY:

Classroom delivery: Face to face training and Practical Placement.

Please note that the assessment methods for this course includes Theory component and mandatory practical placement component of 120 hours. You must complete placement hours to be able to achieve the competency in the units and successfully complete the course

Virtual Classroom Delivery: Theory delivery via zoom & Face to Face practicals as required in the qualification

DURATION:

- Domestic: 33 weeks
- International: 52 weeks

Domestic students: ☎ 13 13 89

International students: 📞 +61 3 9450 0500

Please see over for Units of Study

Units of Study



UNITS OF STUDY

Students will need to complete 15 Units of Competency, consisting of 7 Core and 8 Elective units;

(NB: Elective units will be selected for delivery by ETEA and are subject to change to meet client and industry requirements)

CORE UNITS OF STUDY	
CHCADV001	Facilitate the interests and rights of clients
CHCCCS004	Assess co-existing needs
CHCCOM002	Use communication to build relationships
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
CHCPRP001	Develop and maintain networks and collaborative partnerships
HLTWHS003	Maintain workplace health and safety
ELECTIVES	
CHCAOD001	Work in an alcohol and other drug context
CHCCCS019	Recognise and respond to crisis situations
CHCMHS001	Work with people with mental health issues
CHCMHS003	Provide recovery oriented mental health services
CHCPRT001	Identify and respond to children and young people at risk
CHCSOH001	Work with people experiencing or at risk of homelessness
CHCPRP005	Engage with health professionals and the health system
CHCDFV001	Recognise and respond appropriately to domestic and family violence

RECOGNITION OF PRIOR LEARNING AND/OR CREDIT TRANSFER

You can apply to recognise your prior learning, work experience and course work towards this qualification.

Detailed information is available on the ETEA website www.etea.edu.au

FURTHER INFORMATION

For further information, including student pre-engagement information, entry requirements, course duration, assessment methods, how to enrol, RPL, Credit Transfer, pathways etc. please visit our website at www.etea.edu.au

GOVERNMENT FUNDING:

You may be able to access government funding if you meet the eligibility criteria.

To check if you are eligible visit www.etea.edu.au



FURTHER INFORMATION
Visit our website or contact your
closest office for further information.

www.etea.edu.au



ADELAIDE
Level 2 East, 50 Grenfell Street,
ADELAIDE SA 5000
PO Box 261, RUNDLE MALL SA 5000
Tel: +61 8 8150 9500 Fax: +61 8 8150 9501

MELBOURNE
Head Office
Level 1, 113 Burgundy Street, HEIDELBERG VIC 3084
PO Box 699, HEIDELBERG VIC 3084
Tel: +61 3 9450 0500 Fax: +61 3 9450 0501

PERTH
Unit 4, 78-84 Catalano Circuit
Canning Vale WA 6155
Tel: +61 8 6350 9400 Fax: +61 8 6350 9401

SYDNEY
6 Fetherstone St.
Bankstown NSW 2200
Tel: +61 2 9260 0400 Fax: +61 2 9260 1194